



# TRACKWISE<sup>®</sup>

Improve compliance and patient  
outcomes with TrackWise<sup>®</sup> Enterprise  
Quality Management software

**Honeywell**

# ENTERPRISE QUALITY MANAGEMENT SOFTWARE

Honeywell launched the industry's first enterprise quality management system (EQMS) to improve compliance and patient outcomes through software-based closed-loop quality.

Today, companies rely on manual processes to track their investigations, audits and supplier interactions. Email, PDF and paper forms have their place but are not scalable solutions and pose immediate compliance risks. TrackWise is a permission-based closed-loop software that enables users to see the full lifecycle of a quality event from patient complaint to effectiveness check.

## IMPROVE BUSINESS OUTCOMES

Companies across regulated industries use TrackWise to increase efficiency, improve quality, achieve compliance and reduce risk. It addresses challenges from tougher compliance requirements, tighter budgets and greater infrastructure complexity to stronger customer expectations.

## COMPLY WITH REGULATORY AGENCIES AND INDUSTRY STANDARDS

Whether you're in a regulated industry or simply want to improve the quality of products you manufacture, TrackWise will help you adhere to any product or standard.

## DISCOVER QUALITY RISKS USING AI

TrackWise uses natural language processing technology to look for word patterns in corrective and preventive action (CAPA) and investigation records which can uncover similar events and trends or prevent duplicate efforts.

## UNLOCK DATA THAT DRIVES TIMELY AND INFORMED DECISIONS

TrackWise web-based software enables corporations to identify, define, track, manage and report on critical processes for greater visibility into issues and identification of possible risks. Spot trends and outliers that can prevent costly recalls and fuel future product innovation.

## REDUCE YOUR QUALITY RECORD PROCESSING TIME

TrackWise users have reduced quality record processing times by an average of 59%. Additionally, users are able to initiate more records, get more of them right the first time and complete them on-time.



## End-to-End Enterprise QMS

TrackWise® brings all your quality processes together in a single place to give you the big picture of your compliance and operational effectiveness to increase efficiency, improve quality, achieve compliance and reduce risk.



## **TRACKWISE MANAGES THE FULL QUALITY SUITE**

As companies grow and become more complex, they're no longer able to oversee quality via paper, fax, email, phone and spreadsheets. TrackWise automates your processes and helps make them consistent throughout your organization. Use out-of-the-box workflows or configure them to meet your needs.

### **AUDIT MANAGEMENT**

Automate every step in the audit lifecycle and increase auditor efficiency. Manage any type of audit, including internal, external and third party. Plan and execute audits more efficiently using an integrated tracking system and workflow engine.

### **CAPA MANAGEMENT**

Track and manage CAPAs initiated by deviations, incidents, complaints and other quality events. Log and manage quality issues originating from any source. The automated workflow engine routes records through the appropriate investigation, root cause analysis, plan, verification and effectiveness steps. With TrackWise, your organization is assured a repeatable, compliant and 100% closed-loop CAPA process.

### **CHANGE CONTROL**

Document and manage process changes across every department from initial request to implementation and ensure regulatory approval. Improve efficiency, increase control and reduce defects by implementing a cohesive enterprise change management program that integrates with other components of the quality management system.

### **COMPLAINT MANAGEMENT**

Quickly respond to customer complaints and improve retention rates. Automate the investigation process and seamlessly set corrective actions in motion.

### **EFFORTLESS COMPLIANCE**

#### **Submit quality events anytime, anywhere**

TrackWise Intake allows your employees to report potential quality or compliance issues through a simple browser-based form on any device.

#### **Send quality and compliance reports electronically**

Quickly export quality management processes information, such as complaints and adverse events, into an electronic format that is transmitted directly to regulatory bodies. TrackWise supports global electronic reporting standards, including eMDV and E2B as well as a broad range of global reporting requirements that remain in paper format.

**For more information**

To learn more, visit  
[www.spartasystems.com](http://www.spartasystems.com)

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FUTURE  
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WHAT  
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MAKE IT**

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